

Information about the Dragon NaturallySpeaking 12.5.1 Update

This article will discuss the requirements and the list of fixes found in the Update. For additional information about the Dragon NaturallySpeaking 12.5.1 Update, please see the main support page for Dragon NaturallySpeaking. <http://www.nuance.com/support/dragon-naturallyspeaking/index.htm>

Update Requirements:

- **Dragon NaturallySpeaking 12.5, in the following editions:**
 - Basic
 - Home
 - Premium
 - Professional
 - Legal
- **Dragon NaturallySpeaking 12.5, in the following languages:**
 - English
 - French
 - German
 - Italian
 - Spanish
 - Dutch

IMPORTANT INFORMATION:

- This update is not applicable for Dragon NaturallySpeaking editions in any other languages.
- This update is not applicable for Dragon NaturallySpeaking in any other edition.
- This update is not applicable for any special releases of Dragon, which may be supplied by a Nuance partner/hardware manufacturer.
- The update does not upgrade existing v12.5 user profiles, but it is recommended to back up your user profile before installing the update.

Additional Tips and Suggestions:

- Upgrades or modifications should be performed before downloading and installing the Update if there are plans to:
 - Upgrade editions within version 12.5 (Example: v12.5 Home to v12.5 Premium).
 - Modify or repair the installation (Example: install a new vocabulary).
- After applying the Update, the Update will need to be reinstalled if:
 - Dragon NaturallySpeaking is upgraded within editions of version 12.5.
 - Dragon NaturallySpeaking is modified, repaired or removed and reinstalled.
- The Update cannot be un-installed separately. To un-install the Update, it is required to remove the complete Dragon NaturallySpeaking installation from the Windows Control Panel.

- During the installation of the Update, a drop down to select language will appear. Make sure to select the language of Dragon NaturallySpeaking that is currently installed.

Issues fixed with the Dragon NaturallySpeaking 12.5.1 Update:

Dragon is unable to run the "Learn from specific documents" or "Learn from sent e-mails" Accuracy Center tools. Users may get a message that states:
"VocTools: Could not perform the operation for the following reason: 0x80004005 - Non specified error".

This may only occur when Microsoft Office 2013 is installed on the system.

This issue has been resolved in Dragon NaturallySpeaking 12.5.1.

Users are unable to launch Microsoft Office 2013 applications by voice command.

When attempting to launch a Microsoft Office 2013 application by voice command (such as "Launch Microsoft Word", "Open MS Word" or "Start Word"), the following message may appear:

"Path for file 'C:\ProgramData\Microsoft\Windows\Start Menu\Programs\Microsoft Office 2013\Word 2013.lnk' not found, or was invalid."

This may only occur when the 64-bit version of Microsoft Office 2013 is installed on the system.

This issue has been resolved in Dragon NaturallySpeaking 12.5.1.

Users dictate into the body of an e-mail message within Mozilla Thunderbird, an extra space may appear in front of a word. This issue will also occur when correcting a word using the Correction menu.

This issue has been resolved in Dragon NaturallySpeaking 12.5.1.

When users exit Dragon NaturallySpeaking, the DragonBar will close, but the application will continue to run on the workstation. When restarting Dragon NaturallySpeaking, the previously opened Dragon User Profile may open automatically and users cannot switch to a different Dragon User Profile.

This issue has been resolved in Dragon NaturallySpeaking 12.5.1.

While creating a Dragon User Profile within Dragon NaturallySpeaking 12.5, Dragon NaturallySpeaking becomes non-responsive during the "Microphone Check" step of the profile creation process.

This issue is caused by the way the Windows 8.1 handles the request process for creating Dragon NaturallySpeaking Profiles.

This issue has been resolved in Dragon NaturallySpeaking 12.5.1.

Users dictate or correct text in Corel WordPerfect X6, dictation or Select-and-Say commands may fail, or the cursor may move to another location in the document after making a correction. This will only occur when dictating in documents and templates that were originally created in a previous version of Corel WordPerfect, and the document or template was upgraded to WordPerfect X6.

This is a known issue when dictating into documents and templates that were originally created in a previous version of Corel WordPerfect and then upgraded to WordPerfect X6.

This issue has been resolved in Dragon NaturallySpeaking 12.5.1.

User may experience problems when using the "Post to Twitter" command.

The Twitter Login authorization window does not appear.

The "Post to Twitter" command displays the Nuance webpage (<http://www.nuance.com>) and does not log into Twitter.

Or

The "Post to Twitter" command returns a Dragon NaturallySpeaking failure or the message "Error Posting to Twitter" may be presented.

This issue has been resolved in Dragon NaturallySpeaking 12.5.1.

Microphone detection issue that may have occurred when using one of the devices listed below is not recognized after upgrading from Dragon NaturallySpeaking 12.0 to Dragon NaturallySpeaking 12.5.

- Andrea WNC-1500 Wireless headset
- Logitech H600 Wireless Headset
- Logitech H800 Wireless Headset

This issue has been resolved in Dragon NaturallySpeaking 12.5.1.

Additional Dragon NaturallySpeaking 12.5.1 fixes and improvements:

- **Added Microsoft Internet Explorer 11 integration:**
 - Dragon 12.5.1 now provides commands for Microsoft Internet Explorer 11.
 - Dragon 12.5.1 now provides Rich Internet Application (RIA) support for Microsoft Internet Explorer 11.
- **Improved Firefox integration:**
 - Dragon 12.5.1 now provides Rich Internet Application (RIA) support for FireFox22 and Firefox23.
- **Improved Dragon Logging:**
 - Dragon 12.5.1 added improved logging that flags hardware data specific to array microphones.

Note on Internet Explorer's Enhanced Protect Mode in Windows 8.1.

Internet Explorer 10 and 11 introduced a new security mode called "Enhanced Protected Mode" (EPM). This mode restricts the capabilities of plugins that run in the browser, as a result the current Rich Internet Application implementation and dictation in edit fields no longer work in Dragon NaturallySpeaking when EPM is enabled.

In Internet Explorer 11 and Windows 8.1, EPM is turned ON by default. This is applicable for both 32 and 64 bit systems.

Dragon NaturallySpeaking users will encounter limitations while using Dragon in Internet Explorer as soon as they upgrade to Windows 8.1 from Windows 8 or do a fresh installation of Windows 8.1 due to EPM being ON by default.

The following steps can be taken to work around this behavior.

Launch Internet Explorer 10 or 11 and go to "Tools > Internet Options > Advanced tab". Scroll to "Security" and uncheck the option "Enable Enhanced Protected Mode*".

- **Note:** In Windows 8.1 with Internet Explorer 11 there are two options which need to be unchecked. "Enable Enhanced Protected Mode*" checkbox and also "Enable 64-bit processes for Enhanced Protected Mode*".

Click "Apply" then "OK" and restart Internet Explorer for the changes to take place.

Once Internet Explorer is restarted a prompt to enable rich Internet applications appears. Enable this option to have Rich internet application support.

Alternatively Go to "Tools > Manage Add-ons" and Enable Rich Internet Application Plugins and Extension.

Once Internet Explorer is restarted again, dictation in IE, as well as the Rich internet application feature will now be fully functional.

For more information on Dragon NaturallySpeaking please go to:
<http://www.nuance.com/support/dragon-naturallyspeaking/index.htm>