|  |
| --- |
| **Product/Application/Suite: Encoder Product Suite** (Please select all that apply) |
| **SW Ticket #: F#** | **Initiated by:** | **Request Date:**  |
| **Type:**

|  |  |
| --- | --- |
| [ ]  | Enhancement |
| [ ]  | Documentation |
| [ ]  | Other |
|  |  |

 | **Request from:**

|  |  |
| --- | --- |
| [ ]  | User |
| [ ]  | Internal (Nuance) |
| [ ]  | Internal (Alpha II) |
| [ ]  | Internal (DSS) |
| [ ]  | Other |

 | **Application:**

|  |  |  |  |
| --- | --- | --- | --- |
| [ ]  | ACM | [ ]  | Clintegrity 360 |
| [ ]  | CCM | [ ]  | CECS |
| [ ]  | VIP-W | [ ]  | nCoderMD |
| [ ]  | VIP-D | [ ]  | Interlink |
| [ ] [ ]   | EPS – CRE/M Calc. | [ ]   | PQT |

 |
| **Current Version(s) Installed:**  |
| **REQUESTER INFORMATION** |
| **Name:** **VAMC &VISN or CPAC/CCU:** **Role/Title:**  | **Email:** **Phone:** **Submitted by (if different)**:  |
| **Description of Request** *(Reference screenshots or other attachments if necessary)* |
| **Brief Description of the requested change**:  |
| **Describe what is/is not occurring in current version**:  |
| **Is a VA change driving this request?** [ ]  Yes [ ]  No If “Yes” please describe:  |
| **Will the change be visual?** [ ]  Yes [ ]  No If “Yes” please describe: See pics |
| **Will this request benefit all facilities?** [ ]  Yes [ ]  No If “Yes” please describe:  |
| **Will any process be affected by this change?** [ ]  Yes [ ]  No If “Yes” please describe:  |
| Please enter as much information as possible above, (attaching screenshots below or separately if necessary) and save this form with **the product, your facility and the current date in the file name**, and email it to EPSEnhancements@dssinc.com. All enhancements are subject to review by the Nuance HICBA Advisory Council (NHAC), which will make the final decision on enhancement approval. You will be notified when a decision is made on your request. Thank you. |
|  **🡫 INTERNAL USE ONLY 🡫** |
| **Detailed Description of Request**  |
|  |
| **Impact if request is not implemented** |
|  |
| **Anticipated changes** |
|  |
| **Risks**  |
|  |
| **SW Ticket #: F00xxxxx** |
| **IMPACT TO SYSTEM** |
| **Estimated Time to Complete:**  | **Date/Release to be completed:**  |
| **Cost (if applicable):** | **Schedule Impact:**  |
| **1. Systems/Areas Affected** *(List all system impacts, areas in applications that will be affected, etc.)* |
|  |  |
|  |  |
| **2. High Level Tasks:** |
| **Group/Individual** | **Task Description** |
|  |  |
|  |  |
| **APPROVALS** |
| **Product/Project Manager:**Name: Title: Email: Phone: Signature: | **Customer:** Name: Title:Email: Phone: Signature: |
| **History Log:** |
| **Date** | **Venue for Notes** | **Comments** | **Note Taker/****Attendees** |
|  |  |  | Note Taker:Attendees: |
|  |  |  | Note Taker:Attendees: |
| **CHANGE REQUEST STATUS** |
| **Approval Status:** | [ ]  Approved [ ]  Duplicate [ ]  Denied [ ]  Pending |
| **Priority:** | [ ]  1: High [ ]  2: Medium [ ]  3: Low |
| **Resolution:** |  |
| **Comments:** |  |
| **Change Closed on:**  | **Change Closed by:** |
| **Released in Version:**  | **Release Year/Quarter:**  | **Requester Notified on:**  |