|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Product/Application/Suite: Encoder Product Suite** (Please select all that apply) | | | | | | | | | | | | |
| **SW Ticket #: F#** | | | | **Initiated by:** | | | | | | **Request Date:** | | |
| **Type:**   |  |  | | --- | --- | |  | Enhancement | |  | Documentation | |  | Other | |  |  | | | | | **Request from:**   |  |  | | --- | --- | |  | User | |  | Internal (Nuance) | |  | Internal (Alpha II) | |  | Internal (DSS) | |  | Other | | | | | | | **Application:**   |  |  |  |  | | --- | --- | --- | --- | |  | ACM |  | Clintegrity 360 | |  | CCM |  | CECS | |  | VIP-W |  | nCoderMD | |  | VIP-D |  | Interlink | |  | EPS – CR  E/M Calc. |  | PQT | | | |
| **Current Version(s) Installed:** | | | | | | | | | | | | |
| **REQUESTER INFORMATION** | | | | | | | | | | | | |
| **Name:**  **VAMC &VISN or CPAC/CCU:**  **Role/Title:** | | | | | | | | **Email:**  **Phone:**  **Submitted by (if different)**: | | | | |
| **Description of Request** *(Reference screenshots or other attachments if necessary)* | | | | | | | | | | | | |
| **Brief Description of the requested change**: | | | | | | | | | | | | |
| **Describe what is/is not occurring in current version**: | | | | | | | | | | | | |
| **Is a VA change driving this request?**  Yes  No If “Yes” please describe: | | | | | | | | | | | | |
| **Will the change be visual?**  Yes  No If “Yes” please describe: See pics | | | | | | | | | | | | |
| **Will this request benefit all facilities?**  Yes  No If “Yes” please describe: | | | | | | | | | | | | |
| **Will any process be affected by this change?**  Yes  No If “Yes” please describe: | | | | | | | | | | | | |
| Please enter as much information as possible above, (attaching screenshots below or separately if necessary) and save this form with **the product, your facility and the current date in the file name**, and email it to [EPSEnhancements@dssinc.com](mailto:EPSEnhancements@dssinc.com). All enhancements are subject to review by the Nuance HICBA Advisory Council (NHAC), which will make the final decision on enhancement approval. You will be notified when a decision is made on your request. Thank you. | | | | | | | | | | | | |
| **🡫 INTERNAL USE ONLY 🡫** | | | | | | | | | | | | |
| **Detailed Description of Request** | | | | | | | | | | | | |
|  | | | | | | | | | | | | |
| **Impact if request is not implemented** | | | | | | | | | | | | |
|  | | | | | | | | | | | | |
| **Anticipated changes** | | | | | | | | | | | | |
|  | | | | | | | | | | | | |
| **Risks** | | | | | | | | | | | | |
|  | | | | | | | | | | | | |
| **SW Ticket #: F00xxxxx** | | | | | | | | | | | | |
| **IMPACT TO SYSTEM** | | | | | | | | | | | | |
| **Estimated Time to Complete:** | | | | | | | **Date/Release to be completed:** | | | | | |
| **Cost (if applicable):** | | | | | | | **Schedule Impact:** | | | | | |
| **1. Systems/Areas Affected** *(List all system impacts, areas in applications that will be affected, etc.)* | | | | | | | | | | | | |
|  | | |  | | | | | | | | | |
|  | | |  | | | | | | | | | |
| **2. High Level Tasks:** | | | | | | | | | | | | |
| **Group/Individual** | | **Task Description** | | | | | | | | | | |
|  | |  | | | | | | | | | | |
|  | |  | | | | | | | | | | |
| **APPROVALS** | | | | | | | | | | | | |
| **Product/Project Manager:**  Name:  Title:  Email:  Phone:  Signature: | | | | | | | | | **Customer:**  Name:  Title:  Email:  Phone:  Signature: | | | |
| **History Log:** | | | | | | | | | | | | |
| **Date** | **Venue for Notes** | | | | **Comments** | | | | | | | **Note Taker/**  **Attendees** |
|  |  | | | |  | | | | | | | Note Taker:  Attendees: |
|  |  | | | |  | | | | | | | Note Taker:  Attendees: |
| **CHANGE REQUEST STATUS** | | | | | | | | | | | | |
| **Approval Status:** | | | | | Approved  Duplicate  Denied  Pending | | | | | | | |
| **Priority:** | | | | | 1: High  2: Medium  3: Low | | | | | | | |
| **Resolution:** | | | | |  | | | | | | | |
| **Comments:** | | | | |  | | | | | | | |
| **Change Closed on:** | | | | | | **Change Closed by:** | | | | | | |
| **Released in Version:** | | | | | | **Release Year/Quarter:** | | | | | **Requester Notified on:** | |